



Integrated Management for IP Office

Overview

Avaya Integrated Management for IP Office works with Avaya IP Office and its administration interface to provide a complete management solution for enterprises with distributed IP Office deployments, significantly reducing total cost of operations by centralizing management for key ongoing management, provisioning, and maintenance tasks.

Capabilities

Integrated Management for IP Office provides the ability to centrally monitor and manage distributed IP Office networks. Specific capabilities include:

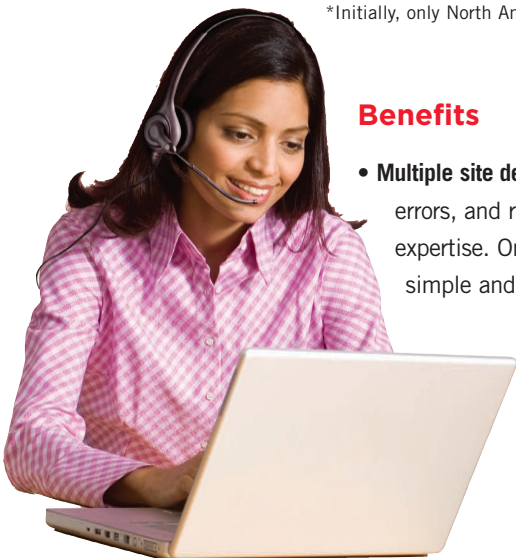
- Bulk provisioning and pre-staging of multiple IP Office systems
- Bulk distribution of voice files for auto-attendant announcements
- Single system view of the entire IP Office environment including network topology and monitoring of network faults
- IP Office system inventory views and reports
- Centralized firmware monitoring and upgrades
- Template based configuration management*
- Bulk distribution
- Centralized configuration backup and restore

*Initially, only North American countries.

Benefits

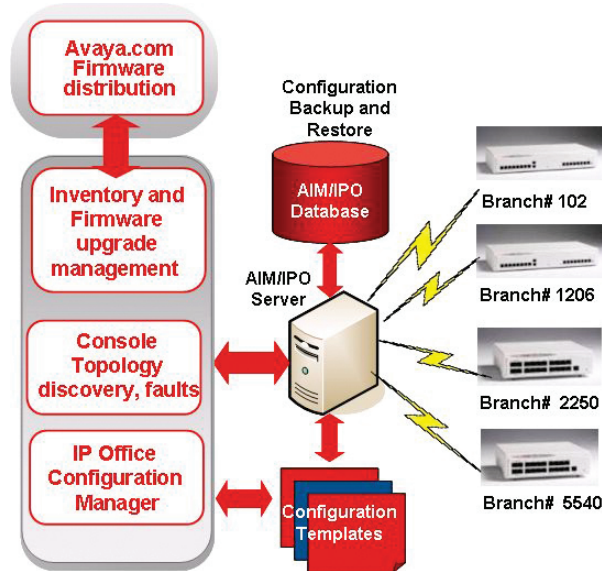
- **Multiple site deployments occur faster**, with fewer errors, and reduced need for remote technical expertise. On going management is made simple and provides much better Total Cost of Ownership (TCO) with the elimination of device-by-device administration and automation.

- **Imported voice files for auto-attendant announcements can be easily distributed** to the Embedded Voicemail system simplifying the creation and delivery of voice announcements in multi-site IP Office deployments and providing a consistent, branded customer experience.
- **Single system view of the entire IP Office deployment provides “at a glance” inventory**, topology and status displays, saving time and effort
- **This centralized management tool helps enable IT managers to easily identify equipment inventory and location**, determine their IP Office network topology and monitor and respond to network faults quickly and easily.
- **Fault management tools operate network-wide**, with reporting and drill-down capabilities that help to maximize IP Office system reliability across the entire enterprise
- **Software updates for distributed IP Office networks can now be easily managed**. Upgrades of thousands of IP Office devices can be selected and triggered to run in parallel in one operation. Centralized view of the inventory provides better control of the network.
- **Bulk distribution of IP Office configurations** saves deployment time and helps provide commonality in branch or retail store operations
- **Provisioning tools enable centralized firmware monitoring and distribution across entire IP Office deployment**; enabling entire enterprise to be on common firmware versions



Learn More

To learn more about how Integrated Management for IP Office can support your business, please contact your Avaya Client Executive, Authorized Avaya BusinessPartner or visit us on avaya.com.



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Integrated Management for IP Office Requirements

Hardware Requirements		
Microsoft Windows Server	<ul style="list-style-type: none"> OS: Microsoft Windows 2003 Standard/Enterprise Edition Server or Windows 2000 Server CPU: 2.8 GHz Pentium 4 Memory: 1.5 GB RAM 	<ul style="list-style-type: none"> 40 GB Hard Drive SVGA Display CD-ROM for installation 56K modem for remote access
Microsoft Windows Client	<ul style="list-style-type: none"> OS: Microsoft Windows 2000/2003/XP Professional CPU: 2.0 GHz Pentium Memory: 512 MB RAM 	<ul style="list-style-type: none"> 1 GB Hard Drive available space SVGA Display CD-ROM for installation 56K modem for remote access

About Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve market-place advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony,

Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large. For more information visit the Avaya Web site: <http://www.avaya.com>.

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